Full electronic submission for Resale Application & Valuation Request

Briefing to Estate Agents Industry

3 December 2010



Agenda

- Current Process
- Reasons for Change
- Full Online submission
- Timeline
- Q&As

Current Process

- Resale applications and valuation requests can be submitted either online (ResaleNet or e-Resale) or manually (hardcopy OMR forms)
- Resale applications are submitted jointly by buyers and sellers (or their agents)

Reasons for Change

- More environment-friendly
- Greater flexibility for buyers and sellers
- In line with CEA's regulation of "no dual representation" by the same agent

Full Online Submission

- Full online submission of resale applications and valuation requests via ResaleNet or e-Resale
- Manual submission of resale applications and valuation requests will no longer be accepted

Full Online Submission

- Submission of resale applications and valuation requests can be done via either ResaleNet or e-Resale
- Buyers and Sellers, or their Agents, to submit resale applications separately

Users of ResaleNet and e-Resale

- DIY buyers and sellers to use e-Resale for submission of resale applications and valuation requests
- Agencies can choose to subscribe to ResaleNet or to use e-Resale

- Buyers and sellers can choose to submit their respective portions of the resale application either by themselves or through agents
- Buyers' and Sellers' portions can be submitted via ResaleNet or e-Resale (Need not use the same system)

- Buyers and Sellers to submit their portions within the timeframe agreed in OTP (clause 11)
- Either party can submit first; second party must submit within 7 days after that

- Only second party can book First Appointment
- e-Resale has been enhanced to allow booking of First Appointment
- Change of First Appointment allowed with mutual consent

- HDB will assess application only upon receipt of submissions by both parties.
- Buyers and sellers must meet all eligibility conditions when second party submits application (e.g. buyers to meet EIP and SPR Quota)

Current Procedures

Submission of Joint Resale Application (Via ResaleNet or e-Resale or hardcopy forms)

Booking of First Appointment (Only for applications submitted via ResaleNet)

HDB registers resale application (Upon receipt of complete application)

Revised Procedures

Via ResaleNet Seller's Buyer's Submission or e-Resale Submission Within 7 Days Booking of First Appointment by 2nd party (Can use either ResaleNet or e-Resale) HDB registers resale application (Upon receipt of complete application)

Timeline

- Press Release 3 December 2010
- Implementation Date 3 January 2011
 - For all resale applications and valuation requests
- Technical briefings
 - HDB will conduct briefings to subscribers of ResaleNet and non-subscribers in 2nd and 3rd week of Dec 2010